

# WHO IS THE CONSUMER PROTECTION ASSOCIATION?

PEACE OF MIND DELIVERED TO YOU. WHEN LOOKING FOR A SAFE, RELIABLE CONTRACTOR DON'T TAKE UNNECESSARY RISKS, THINK OF THE CPA.

01

Established since 1993 to assist in the elimination of unscrupulous traders from the home improvement market. To protect the consumer by regulating and raising standards of operation.

02

We are not tied to any particular trade and therefore our protection schemes apply to a wide range of products.



03

We only deal with proven and accredited contractors. We fully vet them for professional competence and integrity which continues throughout their membership.

04

We are regulated by the Financial Conduct Authority (FCA) and offer a range of services to protect the consumer when purchasing home improvements, delivering complete peace of mind.

**IMPORTANT:** You should read the information within this leaflet and the insurance application forms carefully as they deal with all necessary disclosure that is required by the Financial Conduct Authority.